Epes Logistics Services, Inc. Detention and Lumper Policies

Carrier Detention Procedure

To insure proper payment for detention and lumper fees while on an Epes Logistics Services Inc. load**, the following procedures must be followed to receive payment**. If we do not have proper notification allowing us to notify our customer and get detention/lumper approval, we cannot guarantee payment.

Notification Procedures:

1. Carrier **must notify** Epes Logistics **within 24 hours** of the time the detention occurred.

2. Carrier **must provide the following** information
    - Epes Logistics Load #
    - Scheduled Appointment Time
    - Drivers Arrival and Departure Time

Contact: Epes Logistics Detention (Ways to communicate)
Phone: 800 659 1117 x 3038 Fax: 1 866 687 8073
Email: debbie.wilson@epeslogistics.com
Submit a Check Call on the Website

Follow up Procedures with documentation:

1. **Within 24 Hours** the Driver must fax bills with arrival and departure times on the bills to 1 866 687 8073

   NOTE: If the shipper or consignee will not put times on bills please have the driver write the times on the bills plus Epes Logistics Load # and fax them in **within 24 hours**.

2. Epes Logistics will **refax a rate confirmation with the addition money for detention within 24 Hours** from the time we received the faxed bills from your driver.

Epes Logistics Guidelines:

A minimum of **Two Hours Free Time,** dependant upon the account you are hauling for. Epes Logistics deals with many different shippers and receivers and all do not have the same requirements.

******Detention Pay is based on the Contracted Rate Epes Logistics has with each particular Customer.

Carrier Lumper Procedures

1. We require notification of a lumper **within 24 hours** of the delivery to
   Debbie Wilson 800 659 1117 x 3038 debbie.wilson@epeslogistics.com

2. We require a valid lumper receipt to be faxed into 1 866 687 8073 within 24 hours of the delivery appointment time.

*****PLEASE BE ADVISED*** If there is any deviation to the above requirements it will result in non-payment of detention/lumper charges.**